GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3925
ANSWERED ON:23.12.2015
Automatic Ticket Checking and Fare Collection System
Puttaraju Shri C.S.

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways plans to introduce high-tech automatic ticket checking and fare collection systems across its vast network;

(b) if so, the details thereof and its aims and objectives;

(c) the details of benefits that are likely to accrue to Railways and the passengers; and

(d) the time by which the systems are likely to be introduced?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) to (d): A Statement is laid on the Table of the House.

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STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO.3925 BY SHRI C.S. PUTTA RAJU TO BE ANSWERED IN LOK SABHA ON 23.12.2015 REGARDING AUTOMATIC TICKET CHECKING AND FARE COLLECTION SYSTEM

(a) to (d) Automatic Fare Collection system has already been introduced on Metro Railway Kolkata since 2011. Under this system, the Automatic Gates check and control passenger entry and exit without manual intervention and also ensures fare collection. By introducing this system manual checking of tickets has been done away with, resulting in faster and orderly entry and exit of commuters. This facility has however, not been introduced on other stations of Indian Railways.
For automation of on-board ticket checking system on Indian Railways, Hand Held Terminals were initially provided to ticket checking staff in 11 pairs of trains. Expansion of Hand Held Terminal usage has been sanctioned for 73 more pair of trains on Indian Railways. Hand Held Terminals enable the ticket checking staff to download the chart of the coach allotted to them and to allot vacant berths/seats available due to non turning up of passengers to Reservation Against Cancellation (RAC) passengers. It brings transparency in the working of TTEs as well as generates additional railway revenue due to utilization of vacant seats/berths on trains. Introduction of such projects on automation and their proliferation is a continuous and ongoing process.
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